



HK USB-TEK LIMITED
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 Hong Kong
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 Fax: (852) 3571 9160
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RA FORM

* Please fill in all the lines and fax to (852) 3571 9160

Email: ra@usb-tek.com

PLEASE TICK APPLICABLE BOX:

RA for: CREDIT* REPAIR REPLACE TO YOUR STOCK

Date:.....RA#..... Warranty Non-Warranty

- > *Goods returned out of 30 days DOA per or cannot be credited, we will repair or replace your stock only.
- > All requests for credit require proof of purchase to be faxed with RA request.
- > Proof of purchase not required from resellers for repairs, if they have sighted receipt and are satisfied it is genuine and within warranty period.
- > All faulty hardware and software that's under warranty will be repaired or replaced at no charge
- > Any products tested and found not faulty may incur a minimum charge of \$20, payable on collection of goods
- > No responsibility will be taken for any lost or damaged data, or any repairs no collected within 3 months
- > All costs associated with returning goods to USB-TEK will be charged by the sender.
- > Setup and/or installation of end user hardware or software will be charged at the rate of \$75 per hour.

Company Name.....

Contact.....

Address.....

.....**State**.....**Postcode**.....

Telephone (.....)..... **Fax** (.....).....

PRODUCT DETAILS

QTY	DESCRIPTION	MODEL NUMBER	SERIAL NUMBER(REQUIRED)
OTHER REQUIREMENTS		NOTES	

FAULT/WORK REQUIRED (Do not write 'faulty' or leave black as will cause delays in approval)

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Please call if repair is over \$.....(minimum \$75)

I acknowledge that I have read and understood the conditions on this repair form, and will pay all outstanding monies upon collection of my goods.

Customer Signature..... Date.....

PLEASE MARK R.A. NUMBER CLEARLY ON THE OUTSIDE OF YOUR SHIPPING CARTON
 An R.A. number will usually be issued with 48 hours.